

# Request for Proposal (RFP)

**Mobile Crisis Response Worker**  
Akwasasne Mohawk Police Service

Issue Date: October 7, 2024



## **1. Introduction**

The Akwesasne Mohawk Police Service (AMPS) is seeking proposals from qualified individuals or organizations to provide Mobile Crisis Response Worker services.

The goal of this position is to enhance police officers' capacity to respond effectively to mental health crisis calls, improve awareness of mental health and addiction issues, and support the mental health and wellness of our officers through comprehensive training and the development of a peer support team.

## **2. Background**

The AMPS has recognized the need for specialized training and support to address mental health crises and substance abuse issues effectively. This role will work in conjunction with patrol officers, providing expertise in mental health and addiction to improve response outcomes and enhance the overall well-being of our team.

## **3. Scope of Work**

The Mobile Crisis Response Worker will be responsible for:

### **3.1. Crisis Response Assistance**

- Collaborate with police officers to respond to mental health crisis calls.
- Provide on-the-spot support and intervention strategies during crisis situations.
- Assist in the de-escalation and stabilization of individuals in crisis.

### **3.2. Training and Awareness**

- Develop and deliver training programs on mental health and addiction awareness for police officers and dispatch personnel.
- Conduct workshops on effective de-escalation and intervention techniques related to mental health crises.
- Create and disseminate educational materials to enhance officer knowledge and skills.

### **3.3. Peer Support Team Development**

- Re-design and implement a peer support program within the department.
- Provide training and resources for peer support team members.
- Facilitate ongoing support and supervision for the peer support team to ensure effectiveness and resilience.

### **3.4. Mental Health and Wellness Initiatives**

- Offer guidance and support to AMPS members on managing stress and maintaining mental wellness.
- Develop and implement wellness programs tailored to the needs of AMPS members.
- Monitor and assess the effectiveness of wellness programs and make necessary adjustments.

## **4. Deliverables**

- Comprehensive crisis intervention strategies and reports.
- Training materials and documentation.
- Evaluation reports on the effectiveness of training and peer support initiatives.
- Regular updates and feedback on the mental health and wellness programs.

## **5. Proposal Requirements**

Proposals should include the following:

### **5.1. Company/Individual Overview**

- A brief description of the company/individual, including relevant experience and qualifications.
- Previous experience in mental health crisis response, training, and peer support development.

### **5.2. Approach and Methodology**

- Detailed plan for crisis response collaboration with police officers.
- Outline of training programs, including objectives and methods.
- Strategy for developing and supporting a peer support team.

### **5.3. Cost Proposal**

- Detailed cost breakdown, including hourly rates, estimated hours, and any additional expenses.
- Total cost of the proposed services.

#### **5.4. References**

- Contact information for at least three references who can speak to your experience and expertise in similar projects.

#### **6. Evaluation Criteria**

Proposals will be evaluated based on the following criteria:

- Relevant experience and qualifications.
- Clarity and feasibility of the proposed approach and methodology.
- Cost-effectiveness.
- Quality of references and past performance.

#### **7. Submission Instructions**

Proposals must be received in person Human Resources, Administration #3, 10 Akwesasne Street, Akwesasne, QC OR by email as follows:

Email proposals to:

[samantha.white@akwesasne.ca](mailto:samantha.white@akwesasne.ca)

Hand-deliver proposals to:

Human Resources, Administration #3, 10 Akwesasne Street, Akwesasne, QC.

All proposals (hand-delivered or by email) MUST be received before:

**November 8, 2024, at 12 p.m. (noon) EST**

Late submissions will not be considered.

## **8. Terms and Conditions**

- The Mohawk Council of Akwesasne reserves the right to reject any or all proposals.
- All submitted proposals become the property of the Akwesasne Mohawk Police Service.
- The selected proposer must formally agree with the Mohawk Council of Akwesasne.

## **9. Questions**

If you have any questions or need additional information about this RFP, please contact Lee-Ann O'Brien at [leeann.obrien@akwesasne.ca](mailto:leeann.obrien@akwesasne.ca) or (613) 575-2340 ext. 3504.

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Thank you for your interest in this important initiative. We look forward to your proposal.

Sincerely,

**Lee-Ann O'Brien**

*Deputy Chief of Police*

Akwesasne Mohawk Police Service